

TECHNICAL SPECIFICATION

1. Additional Internet Services Clark-PMO (Connection 2) 100Mbps Leased Line

Address: BCDA PMO 7458 J. topacio St. Claro M. Retro Hiway Clark Special Economic Zone, Pampanga

A. 100Mbps Direct Connection:

- 5 Usable Public IP Addresses
- Multi-Router Traffic Grapher (MRTG) Access
- A twenty-four (24) hours a day, seven (7) days a week Customer Service and Technical Support, free of charge
- IPv6 ready and/or compliant connection
- Circuit Availability - 99.7% or higher

B. Service Installation and Provisioning:

- Design and planning of the Service to be provided
- Installation and configuration of ISP ICT-provided equipment at CUSTOMER premise
- Provide necessary updates to the CUSTOMER on the progress of service delivery
- Conduct standard testing of the service and provide a service acceptance report
- Provide Multi-Router Traffic Grapher (MRTG) account on applicable services

C. Service Testing:

- Internet Services
 - Browsing
 - Ping Test
 - Speedtest to ISP test Server (Speedtest.net)
- Transport Services
 - RFC2544 Ethernet Testing:
 - a) Throughput Test
 - b) Frame Loss Test
 - c) Jitter Test
 - d) Latency Test